

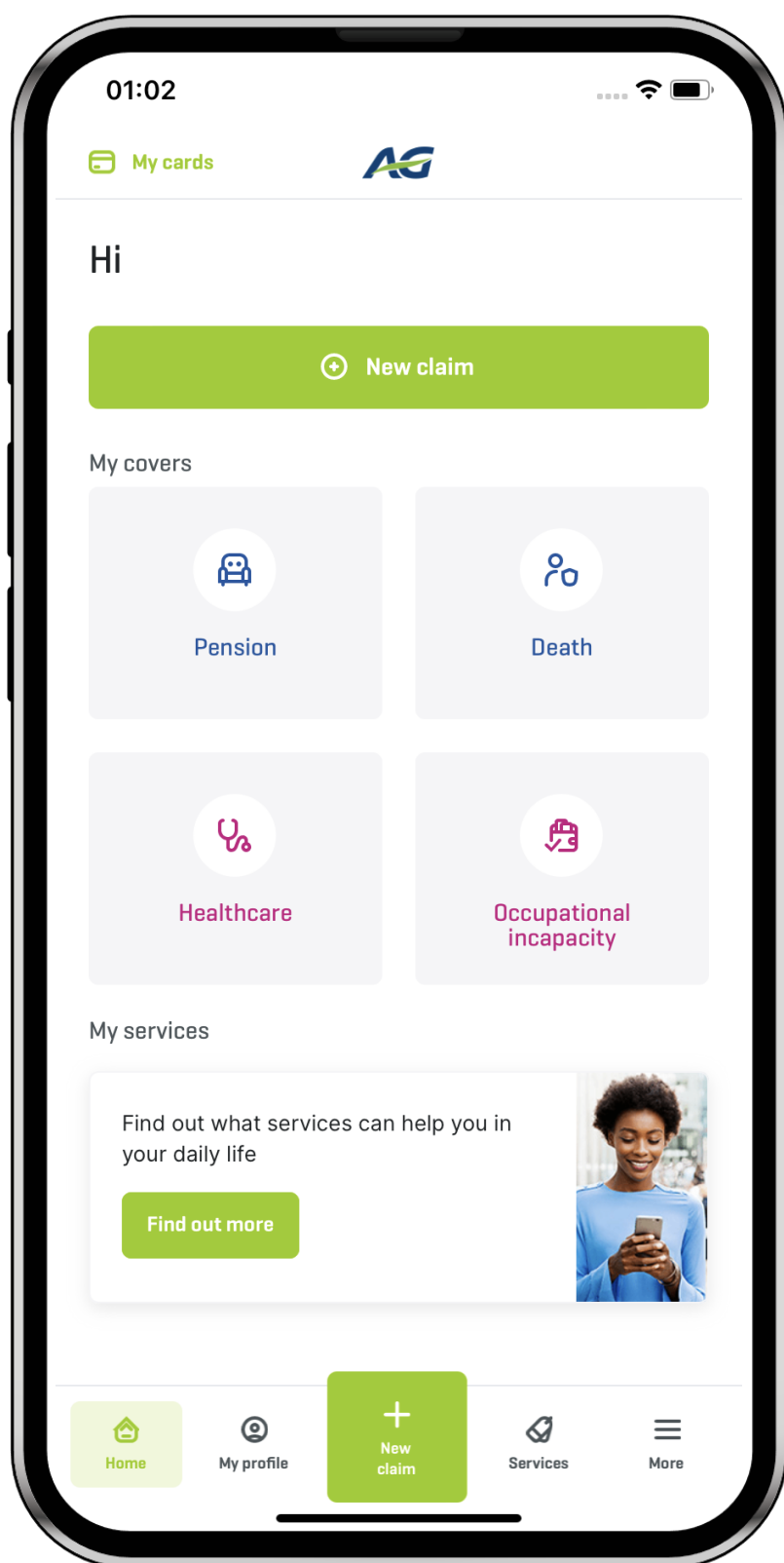
MyAG Employee Benefits



How do you use the
MyAG Employee Benefits app?

Send in medical expenses

Send in medical expenses

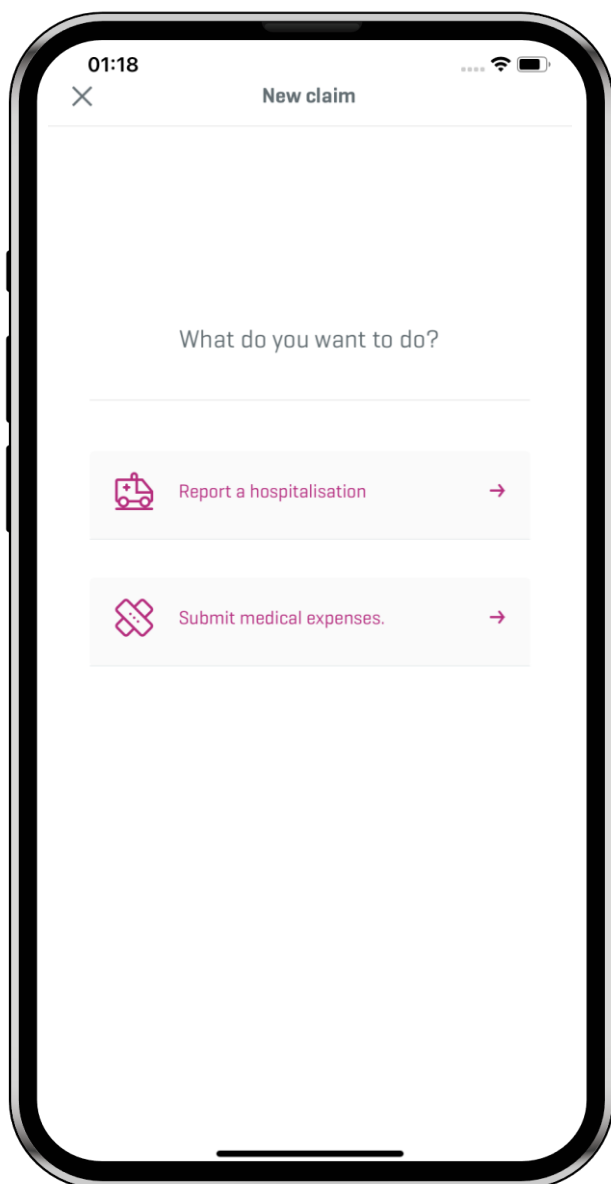


Reporting a hospitalisation or submitting medical expenses can be done via this button

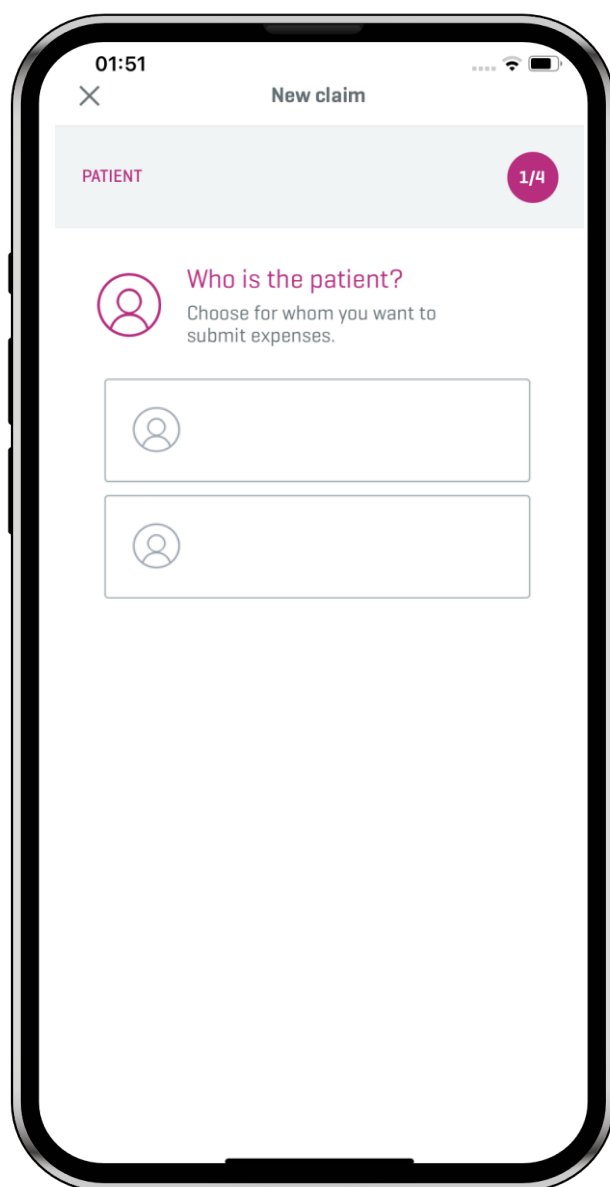


This can also be done at the bottom of the screen

Send in medical expenses



Click on "Submit medical expenses"



Select the patient
[who incurred the
expenses]

Send in medical expenses

01:51

Tip: combine and check

Combine your expenses !
Add all expenses for **same claim.** to the

Check that your expenses contain:

- ☒ The insured's contact details
- ☒ The date
- ☒ The code for the service rendered
- ☒ The description
- ☒ The amount paid

OK, GOT IT.



Follow the instructions and send in your expenses as directed

Upload your expenses via photo or scan



01:51

New claim

MEDICAL EXPENSES 2/4

Your supporting documents
Add your expenses below.

Add all proof of healthcare expenses for

Which costs can be submitted?

Allowed file types: jpg, png, pdf and bmp (max total: 80 MB)

ADD PROOF OF EXPENSES

80 MB

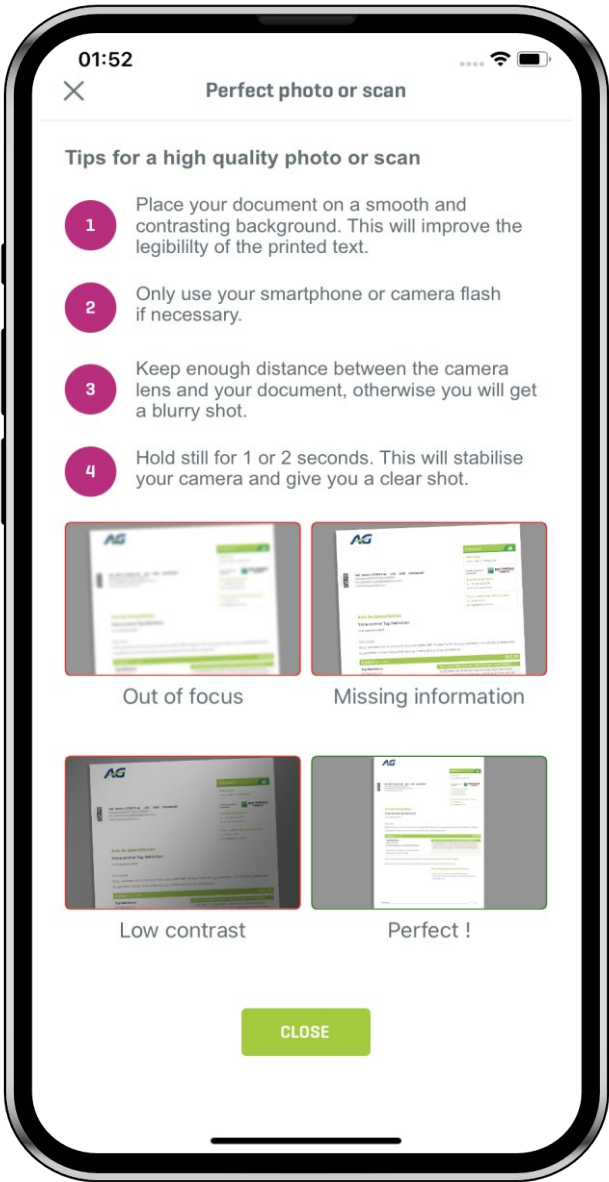
[Tips for the perfect photo or scan](#)

Before going any further, make sure you've added all of the expenses for this person.

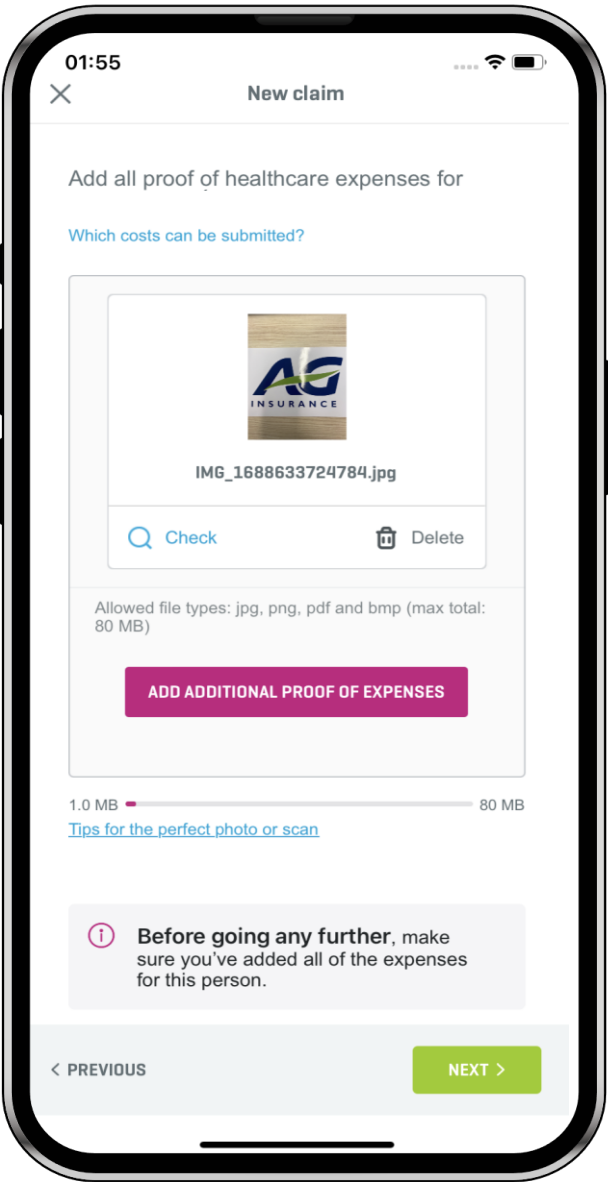
< PREVIOUS

NEXT >

Send in medical expenses



Having trouble? Read the tips for a high-quality photo or scan



Add your additional expenses and click "Next" once you have successfully uploaded your document





Send in medical expenses


01:55

X New claim

OVERVIEW 4/4

 Patient

 Attached supporting documents
1 supporting document

 Account number and contact details

Bank account number

E-mail address

☐ I (or the person for whom I am declaring) explicitly agree to the processing of my health data by AG Insurance and my authorized representatives for the purpose of describing the risk and/or handling the claim, including the establishment of statistics.

AG Insurance is controller for the processing of these data and undertakes to comply with its obligations under the applicable privacy legislation. More information can be found in [the privacy notice](#).

I have been informed about my right to withdraw my consent for the processing of my health data at any time. I acknowledge that in this case AG Insurance will be unable to perform the contractual relationship.

< PREVIOUS

NEXT >




Check the data
and click "Next"

01:55

X New claim

ACCOUNT NUMBER AND CONTACT DETAILS 3/4

 ACCOUNT NUMBER AND CONTACT DETAILS
Verify the details below for refund purposes.

Account number to which we can carry out the refund:

[Modify](#)

Email address where we can inform you about the refund:

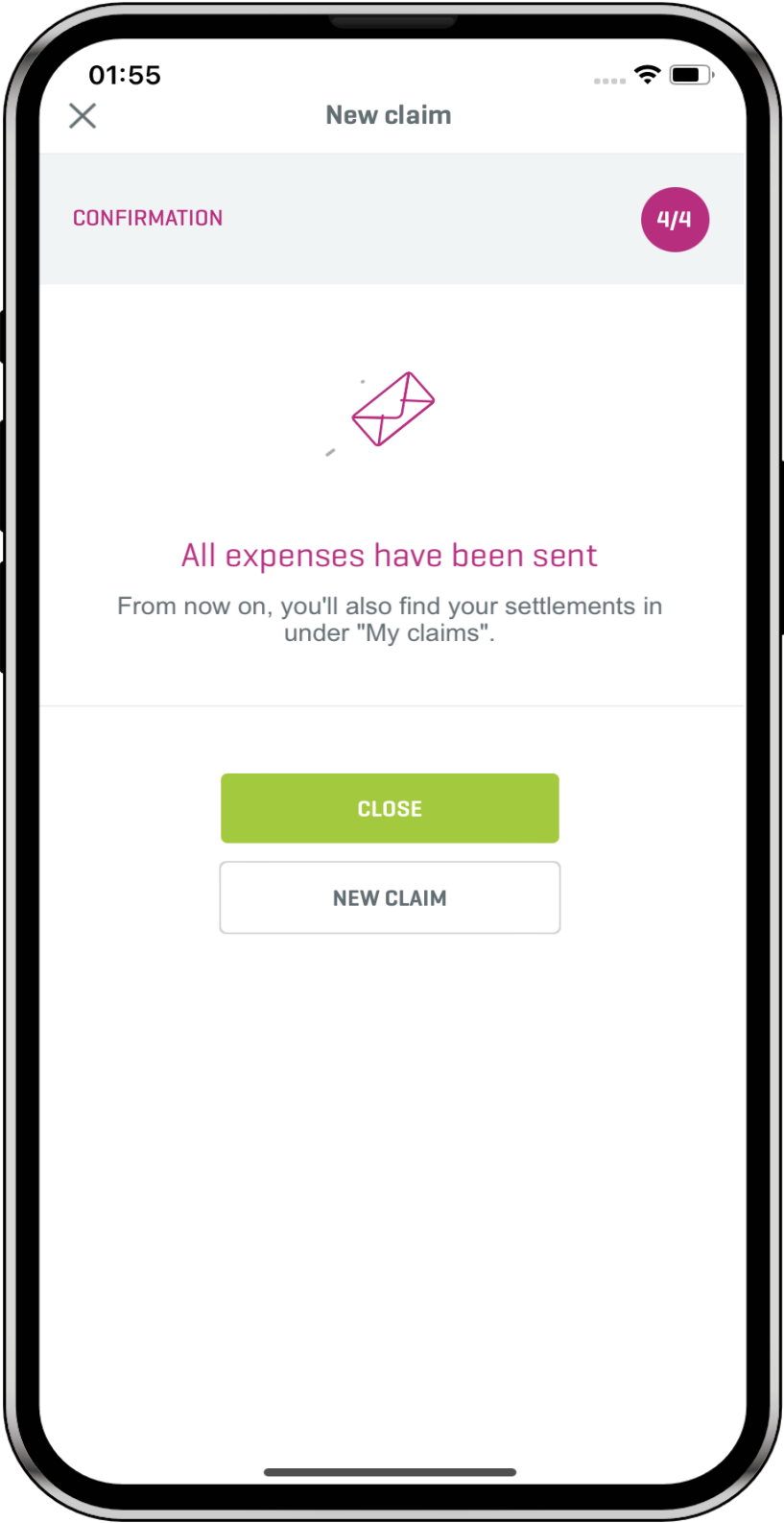
[Modify](#)

< PREVIOUS

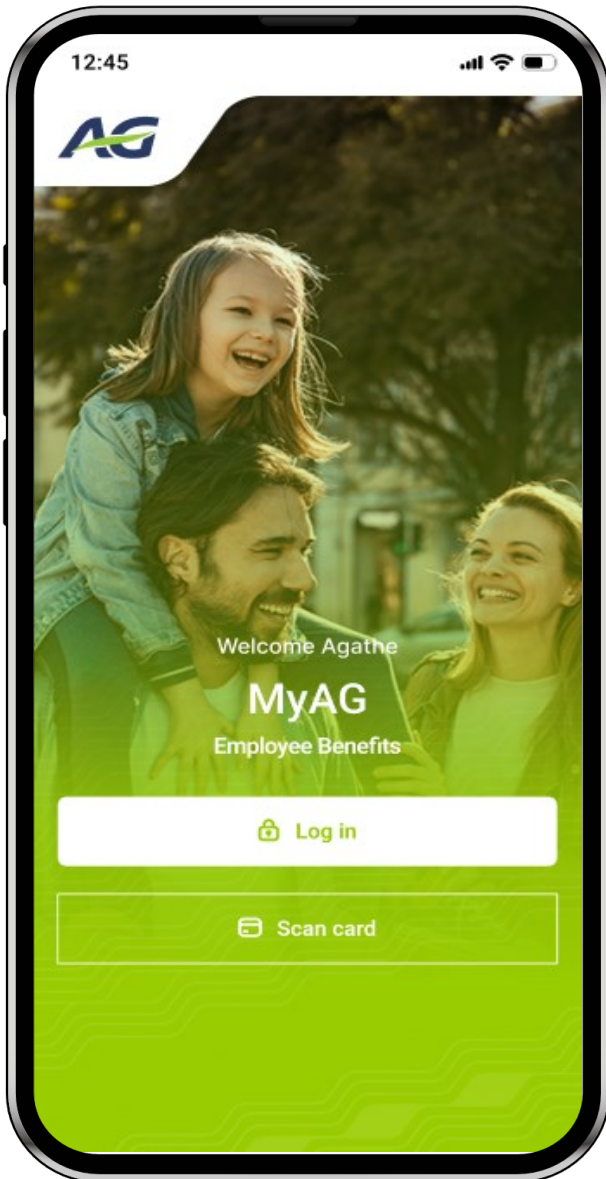
NEXT >



Send in medical expenses



Send in medical expenses through your pharmacy



Click on “Scan card” at the bottom of this screen (you can do this without being connected to the internet)



Your card and the card of your family members are now visible (swipe if necessary). Click on the card you wish to use, the barcode becomes visible

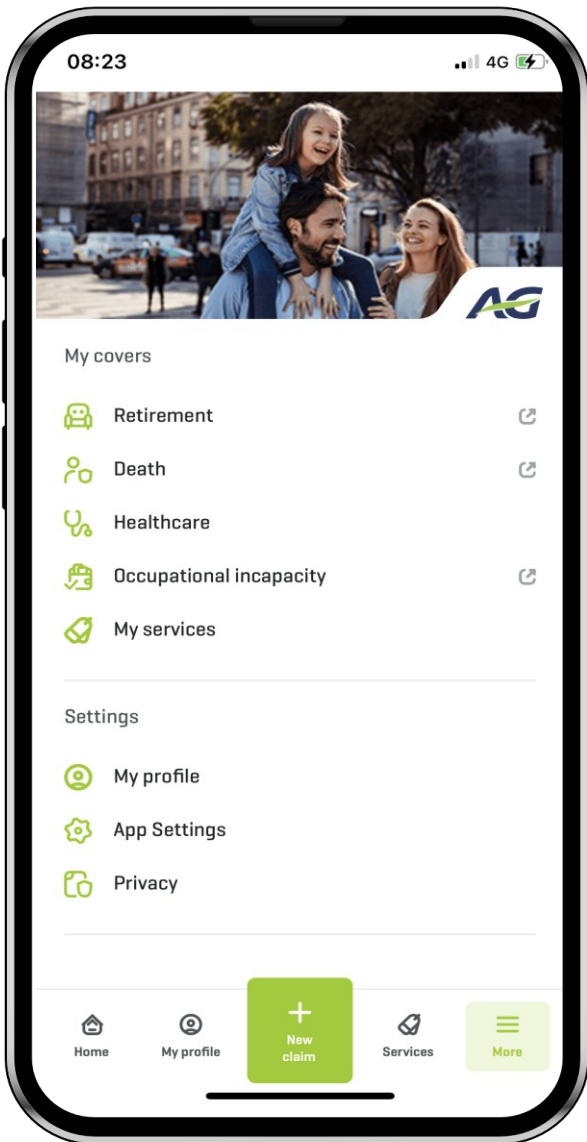


Send in medical expenses through your pharmacy



Scan the barcode at the pharmacy. Your medical expenses are transferred directly to AG [this way you enjoy a faster treatment of your medical expenses]

Questions?



You can find our FAQ here.
Can't find the answer to
your question?
Contact us via the "Send us
your question" button



Click on Help and Contact [at
the bottom of this screen]

